

# Internal Collaboration

## Introduction

Underpinning the ability of organisations to capitalise on collaborative business models is the need to ensure that internally they are aligned and avoid failure due to the lack of internal cohesion. Managing collaborative ventures externally can be challenging and frequently it's not the impact of those directly involved but internal tensions that can impact performance. Equally within larger organisations the internal boundaries between functional departments and operational units can introduce tensions. These may be further exacerbated by geographic, cultural dimensions and in some cases outsourced services via functional groups.

## Benefits for your Business

Organisations need to consider, whether considering a collaborative infrastructure or simply managing the integration of internal operations outside the traditional co-located environment, is the challenge of building trust away from the normal social environment that comes from co-location. This is further complicated when dealing with external collaboration, where the lack of coordination between internal functions or operating units can inadvertently hinder or constrain these arrangements.

## Who Should Attend

This course is focused on the challenges and opportunities which are common in most arenas and the role of relationship building is crucial to each. Capitalising on internal integration may require organisation to think more laterally about operations, leadership and management to ensure that the benefits are not diluted by ensuring that Functional leaders, Programme managers and Team leaders understand their contribution to collective success.

## Course Delivery

This one-day interactive course is centred on raising awareness to the adoption of a systemic approach to align internal functions to support and enhance external collaboration.

- Organisations and people in a changing world
- Life cycle of relationships
- Leadership
- Operational planning and control
- Aligned objectives
- Operational structures constraining cross functional transparency
- Integrated management systems and process
- performance targets driving diverse priorities
- Risk and knowledge management limiting effective flow of information
- Issue resolution

## Further Information

This one-day programme is most frequently delivered as an in-house event.

**Fee:** £3000.00 to include 12-16 attendees

**For further details please email [training@icw.uk.com](mailto:training@icw.uk.com) or call +44(0)203 051 1077.**

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