

Introduction to Collaborative Working

Introduction

This one day 'In house' programme has been specifically developed as a baseline introduction to collaborative working. It highlights the impacts of behaviours and the benefits of working together for front line staff. It can be customised for individual organisations to integrate awareness within broader strategic collaboration initiatives and ISO 44001 implementation programmes.

Benefits to Your Business

Following the course, Delegates will;

- Have an understanding of the organisations objectives in working collaboratively
- Know how to behave in a collaborative environment
- Understand what to say, what not to say or do in order to support a collaborative project
- Understand how they can create value for themselves and the project
- Understand what it does not mean!
- How they can impact on Improved performance, risk reduction and customer satisfaction

Who Should Attend

Supervisors, team leaders and staff engaged in customer or partner facing activities where collaborative working has been identified as crucial for successful delivery and those who may be encountering a collaborative environment for the first time.

Course Structure

- The benefits and rationale of working collaboratively
- The structure of a collaborative relationship.
- How the individual can help and hinder a collaborative relationship
- Best practice collaborative behaviours
- Contributing to improving performance

Course Delivery

The course has been designed for in company delivery to maximize the benefits to the organisation.

Course delivery will be by an Accredited ICW trainer and will include practical exercises to reinforce learning along with an interactive style of delivery.

Fee

£3000 +VAT and tutor expenses (includes adaption to organisational requirements).

For further details and dates of forthcoming courses please email

training@icw.uk.com or call **+44(0)203 051 1077**

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